

## Appendix C - Woking Integrated Youth Strategy – Action Plan

### Priority 1: Improving Young People’s Emotional Wellbeing and Mental Health

Actions	Measure of Success	Comment
Provide multi-agency practitioner’s training on promoting young people’s emotional wellbeing, identifying and responding to young people’s mental health concerns	Positive feedback from practitioners about the impact of training in helping them to promote emotional wellbeing and support young people with mental health issues	
Identify and make links with organisations and agencies at a local level that provide information and services to improve young people’s mental health emotional wellbeing.	Increased engagement with agencies and organisations that provide information, support and services on mental health and emotional wellbeing to ensure young people have prompt access to the services and support they need.	
Raise young people’s awareness of the issue and sign post or refer them to sources of help and support	A reduction in the number of young people referred to specialist mental health provision such as the Child and Adolescent Mental Health Team	The emerging NWS CCG proposal on ‘Safe Haven/Crisis Café’ could be potential future resource, as could the YSS ‘No Labels’ offer.
Use commissioning, service planning and sharing information about services to increase young people’s access to support, counselling, mentoring and peer mentoring and one to one case work provided by the Youth Support Service	Increased access to services and provision through Local Prevention commissioning	Recent LP Commission with Surrey Care Trust and Reflex Woking will support delivery.

**Priority 2: Reducing risky behaviour – substance misuse, smoking, anti-social behaviour and improving sexual health**

Actions	Measure of Success	Comment
Provide training for practitioners on responding to risky behaviour, including recognising and responding to potential child sexual exploitation	Practitioners feel more confident in addressing the consequences of risky behaviour with young people	Themed training sessions facilitated by / delivered to the Woking Youth Practitioner's Group. Potential link with themed training looking to be developed through Woking H&WB Action Plan.
Commission activities that support young people to engage in alternative 'risk taking' activities safely and within the law	Young people can channel a normal stage of adolescent development to take 'risks' safely.	Access to climbing wall with trained instruction at Lakers Youth Centre as an example
Commission activities that support young people to understand the consequences of risky behaviour and make informed choices and decisions	Reduced incidence of substance misuse including alcohol and smoking	Prevention work happening at Junior Level (Junior Citizen) as well as in senior school settings. Variety of Commissions e.g.: LP and Big Lottery will assist.
Make links with organisations that provide help and support for young people to reduce the risks, harms and consequences of substance misuse and to quit smoking	Improved sign posting and access to sources of help and support.  Greater awareness and understanding by practitioner's of local services available.	
Build on peer education initiatives that address sexual health and other forms of risk taking behaviour	More young people providing peer education and prevention on the impact of risky behaviour	

Involve young people in community cohesion initiatives across the borough	More young people involved in community cohesion initiatives and representative of the diversity of Woking.	Key role for WYC to be involved / consulted on how to engage more widely. Ensure that young people are proportionately represented on Woking's Citizen Panel.
Ensure the C-card condom distribution scheme is rolled out across Woking	Increase awareness of sexual health and healthy relationships amongst YP. Decrease in unwanted pregnancies and STD's. Decrease in number of teenage pregnancies leading to termination.	Ensure health and social care practitioner's aware of / brought into scheme.
Explore the potential of locating sexual health services in community settings and youth centres	More young people accessing sexual health services for advice and treatment, including engagement with Asian young people where subjects such as sexual health may be considered more culturally taboo.	Seek Young people's views on where they may consider appropriate.
Continue to provide a range of support services for young people whose substance misuse places them at risk of entering the youth justice system or make an impact on their ability to participate in education, training and employment.	Young people whose substance misuse is problematic know about and are referred to specialist support services.	Promote Catch 22 Service through YSS.
We will target support and activities for young people at risk of offending and reoffending or anti-social behaviour	Reduction in the number of first time offenders and prevalence of ASB committed by youths. Reduction in rate of re-offending where already involved in YJ system	Ensure relevant young people are considered via CIAG

**Priority 3: Meeting the needs of young people that require additional support in their transition from adolescence to adulthood**

Actions	Measure of Success	Comment
Gain a better understanding of the level of need in Woking through using data and information, feedback from practitioners and young people	A more detailed picture of the needs of different groups of young people in Woking and evidence of what interventions work well	Co-ordinated by Joint Officer Working Group
Commission activities that support young people that face specific barriers or live in areas with high levels of need to make positive transitions through adolescence into adulthood. For example, commissioning targeted provision for speakers of English as an additional language and vulnerable groups such as young people that are in or leaving local authority care, young carers and LGBT young people	An increase in the range of targeted provision aimed at vulnerable groups of young people	Some existing commissions endeavour to address such, although more could be done in a holistic manner.  LGBT Support Group for YP now established at Woking College and discussions with Outline taking place to extend provision.
Ensure that young people have access to the support they need in a range of settings, for example support services in schools (provided by a range of partners), aimed at helping young people to engage effectively in formal education	More young people effectively engage in formal education.	A number of commissions and local providers (i.e. faith-based groups, Eikon Charity etc.) offer support in school settings.  Alternative Learning Providers also have place to support. Ie: Reflex Woking (Barnsbury).
Ensure that vulnerable young people know about opportunities aimed at helping them participate in post-16 education and employment, for example the	More Young people aware and taking up Apprenticeships.	-Big Lottery programme will provide opportunities for 3 Youth Apprenticeships in Sports,

<p>apprenticeship programmes provided by Surrey County Council.</p>	<p>More of the Borough Council's contracted partners provide apprenticeship opportunities.</p> <p>Reduction in young people who are NEET aged 16-19.</p>	<p>Dance and Youth work. -Mentoring opportunities also being offered through Schools via the Mosaic project. -All NEET young people aged 16-19 in Woking referred to YSS.</p>
<p>Ensure that services targeted at areas with high levels of need are co-ordinated and work effectively together to support individuals and groups of young people</p>	<p>Better co-ordination and collaboration between services that work in areas with high levels of need to provide young people with holistic support and avoid duplication</p>	
<p>Ensure that there are effective referral routes and pathways in place, that practitioners know how to use them and that young people who need additional support are referred or signposted to organisations that can provide it.</p>	<p>Improved understanding of the range of specialist support services and increased use of referral and signposting.</p>	<p>E.g. housing, substance misuse, mental health, social care</p>

**Priority 4: Improving young people's experience of the local transport system – cost and safety**

Actions	Measure of Success	Comment
Better understanding of the extent of this issue and the impact it makes on young people's lives	A better understanding of how insufficient access to affordable, safe and regular transport affects young people's lives	Consult with WYC on how best to elicit information to get base data.
Advocate on behalf of young people with local transport providers to explore how to reduce the cost and improve their experience of using public transport	Initiation of dialogue with local transport providers involving council officers and young people	Ensure views are appropriately shared with Woking's Local Transport forum / LSTF.
Support young people to engage in addressing the issue and negotiating solutions directly with transport providers	Young people know how and who to address concerns and are confident in putting forward solutions.	
Engage young people in exploring and using alternative ways of getting around such as safe cycling and walking routes	Greater awareness and use of alternative ways of getting around	Link with TravelSmart and Cycle Woking
Use the Individual Prevention Grant, which is overseen by the Youth Support Service (YSS), to provide financial support for any young person, in year 12 or 13, who is at risk of being NEET due to the cost of public transport	No Young people become NEET due to cost of public transport.	
Encourage and support young people to report incidents of abuse and harassment to the Police.	Young people know how to report abuse and harassment to the Police and have increased confidence in doing so. Restorative solutions are explored wherever possible and appropriate.	

**Priority 5: Ensuring that facilities are fit for purpose and accessible to young people**

Actions	Measure of Success	Comment
Map existing provision together with other community based resources across the borough and identify any associated development plans related to them	Built facilities are in areas of Woking where young people say they want them and are accessible and inviting to them. Increased joint working as the shared knowledge and awareness of 'Youth Offer' increases.	Part of the mapping exercise could also feed into promotion of the Youth Offer.
Ensure that there is open and on-going dialogue with Planning colleagues regarding future development proposals for the area which may have an impact on provision for young people.	The views of young people on major developments are feedback as appropriate to Planning Colleagues. Young people tell us they feel listened to.	
Revise the Youth Play Strategy in consultation with young people	The Youth Play Strategy is updated and adopted by Woking Borough Council. Disabled young people will report that leisure facilities are accessible to them.	
Seek young people's views about existing provision and their ideas for potential developments (including Sheerwater regeneration and future youth facilities)	Views and ideas are included in appropriate Development Plans of the Borough / County. Young people tell us they feel listened to.	
Seek young people's views on barriers to access and their ideas for how such barriers can be addressed	Barriers to access are removed. Young people tell us they feel listened to.	

**Priority 6: Promoting the Youth Offer**

<b>Actions</b>	<b>Measure of Success</b>	<b>Comment</b>
Consult young people about how best to promote the Youth Offer in a variety of formats	Young people influence how the Youth Offer are publicised and are actively involved in promoting it	Utilise Young People's skills and knowledge to determine which channels of communication are most effective (and how to use them!).
Explore how information about services and provision in Woking can be better placed within Surge, the county-wide web based information site for young people	Young people have improved access to information about services and activities in Woking on Surge	Obtain views and feedback on existing provision from both Young people and WYPG in order to agree what local information would be useful / beneficial.
Ensure that information on the Youth Offer is included in Surrey Information Point (SIP) so that parents, carers and practitioners can refer or signpost young people to a wide range of services	Practitioners, parents and carers have access to information about the Youth Offer on the Surrey Information Point website	SIP has recently been upgraded which will now allow for facilitation of information.
Use the Woking Youth Practitioner Group as a forum for sharing information about the services available for young people.	Practitioners share information about their services through a regular cycle of presentations at the Youth Practitioner Group.  All bodies who are commissioned / grant funded to work with and/or have an involvement with Young People are active supporters of the WYPG.	Essential information exchange and support network.
Engage pro-actively with specific communities and minority groups within Woking to ensure that the youth offer is promoted, accessible & meeting the needs of all young people in the borough	Youth provision and activity is accessed and enjoyed by a diverse range of young people in the borough	Co-ordinated by Joint Officer Working Group